

HOW TO REACH ARBONNE'S CUSTOMER CARE

By email: cancare@arbonne.ca

By phone: 1-888-Arbonne (1-888-272-6663)

Standard Customer Care hours: Monday-Friday 6 a.m.-6 p.m. Pacific time.

French Customer Care hours: Monday-Friday 8 a.m.-7 p.m. Eastern time.

End of month: 8 a.m.-10 p.m. Eastern time.

NOTE: If you are contacting Customer Care by email, make sure to provide clear information and include your consultant number.

A FEW ACRONYMS TO REMEMBER:

- **QV:** Qualifying Volume. In Canada, 1 QV equals approximately \$1.
- **CQV:** Clients Qualifying Volume. Comes from clients sales.
- **DA:** Discover Arbonne.
- **GTC:** Global Training Conference in Las Vegas.